SERVICE BRIEF

HG Managed Detection & Response (MDR)



Herjavec Group's Managed Security Services Practice defends global, enterprise-level organizations from increasingly sophisticated, targeted cybercrime threats. Our industry-recognized **HG SOC Operations** take on the day-to-day defense of your infrastructure by monitoring your network, systems and data, 24/7/365. With **HG MDR** and our supporting HG Managed Security Services, we deliver an integrated, measurable, threat-centric, holistic service.

THE HG MDR APPROACH

Threat detection and speed of response are top priorities for enterprises globally. **Herjavec Group Managed Detection & Response** can be leveraged on its own or in combination with HG SOC Services to support your best of breed endpoint solution. With HG MDR, your organization benefits from high fidelity alerting, improved threat detection and time to value in terms of expert-level response.

It's time to expect more than preventative security strategies and partner with HG to drive threat disruption, containment and remediation.

WHAT YOU SHOULD EXPECT

24/7 Support

Around the clock Security Event Monitoring, Triage & Escalation from HG's SOC 2 Type 2 Geo-Redundant, remote SOC infrastructure.

Hands-on Expertise

Proactive pre-approved changes, IOC Identification, Investigation and Threat Hunting. Focus on your business while we retain world class cyber talent.

SOAR to Drive Security ROI

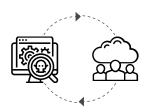
Augment your security team with time to value on automated, pre-approved, pre-defined playbooks and resolver group expertise.

Threat Disruption Across Platforms

Network Security Monitoring coupled with Management of best of breed EDR or XDR solutions, cloud environments and containers.

Benefit from HG MDR or HG MDR + HG SOC Operations

 Co- Managed and Fully Managed solutions available



Certified Expertise of Leading
NSM, EDR, XDR Tools
Your License or Our Bundled Service





+ MORE

Comprehensive Managed Security Services

- Digital Forensics & Incident
 Response Emergency Services
- Managed Identity
- Vulnerability Management Services
- Managed Phishing Service
- Managed SOAR Solutions

HG MDR INCLUDES

- 24/7 Security Event Monitoring, Triage & Escalation from HG's Geo-Redundant global SOC infrastructure
- Active support from Security Analysts to assess and prioritize NSM/EDR or XDR technology escalations
- Applied threat intelligence from commercial threat hunting platform
- Proactive identification and investigation of Indicators Of Compromise (IOCs)
- Attack disruption and blocking capability with documented pre-approvals
- Pre-defined playbooks that automate detection, threat analysis & response
- ✓ Identified threat event handling disruption, communication & remediation
- Ollaborative communication via the HG Portal or your integrated platform

Key Deliverables:



Daily Review of Unresolved Detections



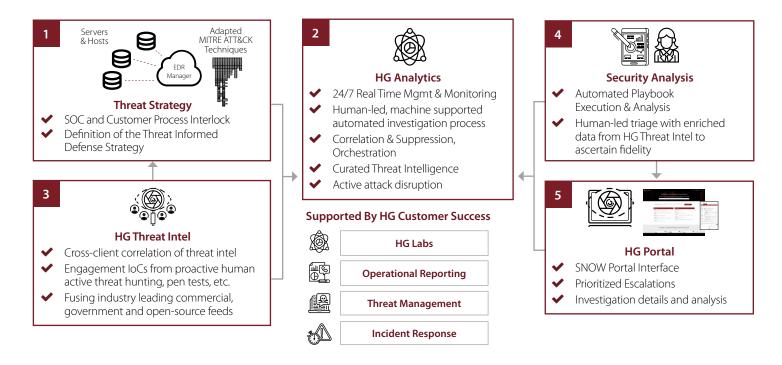
HG Investigation Reports



Regular Threat Hunting Bulletins

5 FOUNDATIONS OF HERJAVEC GROUP MANAGED SERVICES

A Seamless Process, From Initial Onboarding To Ongoing Detection, Investigation & Resolution



Accelerate Your Managed Detection & Response with HG MDR

- Expertise Deep technology, Threat Hunting & Incident Response experience on a global scale
- Flexibility Benefit from HG MDR, or HG MDR plus the power of HG SOC Services
- Certification Expertise across leading NSM, EDR and XDR platforms
- Extension of Team The capability and support to proactively detect, disrupt, contain and remediate threats
- Recognized Industry-Wide IDC Security Services Leader, #4 MSSP on MSSP Alert Top 250, CDM Security Company of the Year

LEADER IN MANAGED SECURITY SERVICES SECURITY COMPANY
OF THE YEAR

SECURITY SERVICES LEADER BEST IAM SERVICE

4
ON THE

MSSPAlert

TOP **250**

MSSPs

TOP HEALTHCARE
CYBERSECURITY PROVIDER
FROST













Robert Herjavec founded Herjavec Group in 2003 to provide cybersecurity products and services to enterprise organizations. We have been recognized as one of the world's most innovative cybersecurity operations leaders, and excel in complex, multi-technology environments. We have expertise in comprehensive security services, including Advisory Services, Technology Architecture & Implementation, Identity & Access Management, Managed Security Services, Threat Hunting & Management, Digital Forensics and Incident Response. Herjavec Group has offices and Security Operations Centers across the United States, United Kingdom, Canada and India. For more information, visit HerjavecGroup.com or contact us at info@herjavecgroup.com.